

# CREATIVE SOLUTIONS

**CTRL.3 – Teradek RT– Technical – CTRL.3 Stuck On C55/ Configuring RF Link**

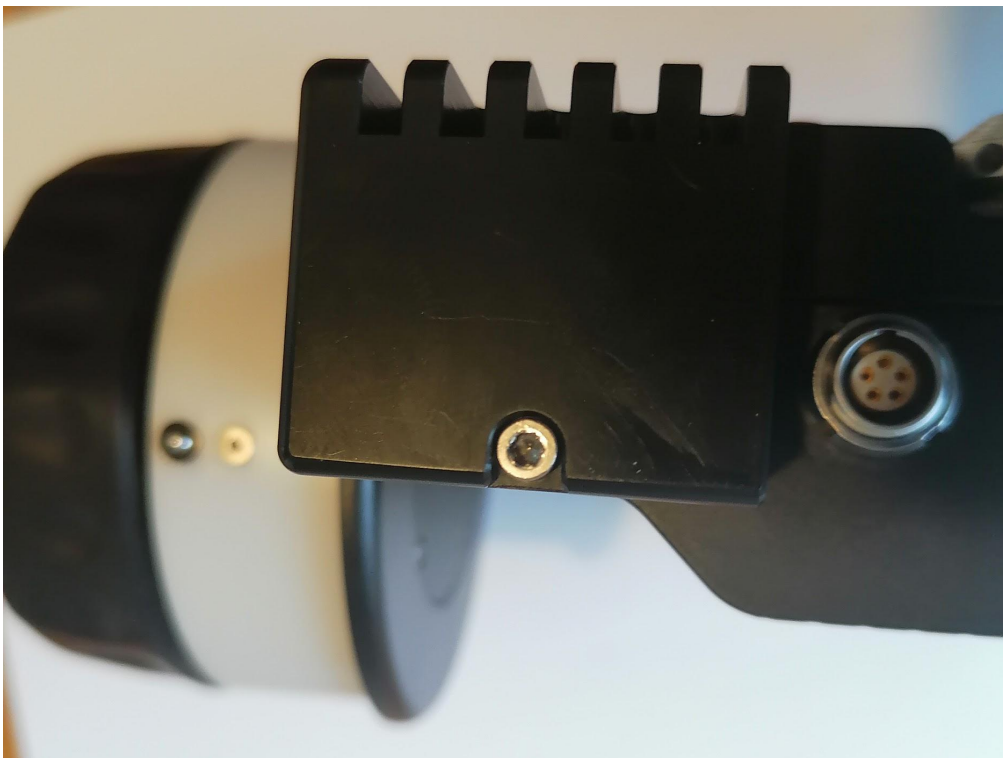
## **PROBLEM**

CTRL.3 has a purple LED and says CONFIGURING RF LINK then it goes to FAILED RF LINK CONFIGURATION. The CTRL.3 is now stuck on C55.

## **SOLUTION**

\*Operate at your own risk. If you do not feel comfortable taking the unit apart, please reach out to support, they will be happy to help.

- Take a 2mm allen key and remove the antenna cap fixing screw.



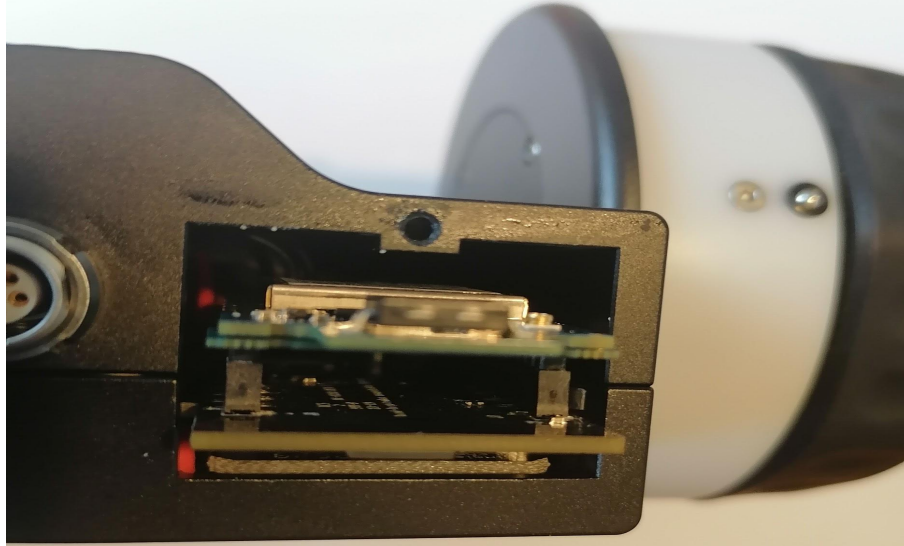
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- Remove the screw and antenna cap. You will now notice the wireless RF module is out of its position. It needs to be pushed back in so there are no pins visible.



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- Carefully push the RF module back into its position so it is as pictured below.



- Fit the antenna cap and back on top of the CTRL.3 and tighten the fixing screw with a 2mm allen key. Take care not to overtighten as this can damage the cap.



**TERADEK    WOODEN CAMERA    SMALLHD**

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- Power on the unit and it should now boot up and function correctly.

## Keywords

CTRL.3, C55, CONFIGURING RF LINK, CONFIGURING RF LINK

## Case

Zendesk: 122406